

AMENDMENT TO THE CLAIMS

Please cancel claims 25-60 of the prior application.

Claims 25-60 (Canceled)

Please add the following new claims numbered consecutively beginning with the number next following the highest numbered original claim in the prior application:

61. (New) An automated parallel and redundant subscriber contact and event notification system, comprising:

one or more event sensors deployed on a subscriber's premises, vehicle, or articles to be monitored that detect a change in status or sense a trigger event and generates an encoded event signal responsive thereto;

at least one central processing unit in communication with said event sensors including a memory storage means containing a database of subscriber and sensor records with data representing the identity of the subscriber or subscriber's representative, identity of said event sensors associated with the subscriber, identity of the location of each respective event sensor, identity of specific status changes or trigger events represented by the encoded event signals that are received from each respective event sensor, and a list of telephone numbers and communication channels to be called or notified electronically upon the occurrence of each specific status change or trigger event;

a signal receiving and decoding means connected with said central processing unit for receiving the encoded event signal from a triggered event sensor, extracting data from said received event signal representing the identity of said triggered sensor, the location of said triggered sensor, the identity of the status change or triggering event, and the identity of the subscriber or representative associated with the triggered event sensor;

record processing means associated with said central processing unit for retrieving from said database, in response to said received event signal, the subscriber record corresponding to said triggered event sensor, and the list of telephone numbers and communication channels to be called or notified electronically corresponding to the specific status change or trigger event;

message formatting means connected with said central processing unit for formatting an event-specific message containing information and data received from said triggered sensor, including the identity of said triggered sensor, the location of said triggered sensor, and the identity of the status change or triggering event; and

telephony processing and electronic communication means connected with said central processing unit for placing a call and initiating electronic messages simultaneously to all of the telephone numbers and communications channels on said list corresponding to the specific status change or trigger event, and, upon a call being answered or communication established through a communication channel, delivering said event-specific message.

62. (New). An automated parallel and redundant subscriber contact and event notification system, comprising:

at least one central processing unit including a memory storage means containing a database of subscriber and sensor records with data representing the identity of a subscriber or representative, identity of remote event sensors associated with the subscriber, identity of the location of each respective subscriber event sensor, identity of the trigger events that are received from each respective triggered sensor, and a list of telephone numbers and communication channels to be called or notified electronically upon the occurrence of each specific trigger event;

said central processing unit connected via a network connection in communication with at least one alarm central station or security service company having subscriber security systems;

a signal receiving and decoding means connected with said central processing unit for receiving an encoded event signal from a triggered event sensor, extracting data from said received event signal representing the identity of said triggered sensor,

record processing means associated with said central processing unit for retrieving from said database, in response to said received event signal, the subscriber record corresponding to said triggered event sensor, and the list of telephone numbers and communication channels to be called or notified electronically corresponding to the specific trigger event;

message formatting means connected with said central processing unit for formatting an event-specific message containing information and data received from said triggered sensor; and

telephony processing and electronic communication means connected with said central processing unit for placing a call and initiating electronic messages simultaneously to all of the telephone numbers and communications channels on said list corresponding to the specific trigger event, and, upon a call being answered or communication established through a communication channel, delivering said event-specific message;

said record processing means recording the result of each notification attempt and message delivery attempt and upon completion thereof providing a confirmation message or signal to said alarm central monitoring station or security service company regarding the status of the notification attempt and message delivery attempt or records.